

Launch Communications

The key to an effective Qstream launch is rapid adoption. Our services team is available to share best practices and examples of effective internal launch communications, including welcome emails, FAQs and promotions.

Administrator Training

Qstream offers customized training for site administrators and authors (two 45-minute webcasts). Additional support includes access to Qstream's best-practices library with helpful tips for writing effective questions and managing successful rollouts.

Premium Support

The Qstream Starter Services Pack includes up to 90 days of premium support for your implementation team via phone and email. This includes direct access to a dedicated account manager. In addition, Qstream's Customer Support team provides email support for your end-users.

Best Practices Library

As part of your Starter Services package, you get unlimited access to our Qstream Best Practices library, offering ideas and techniques from successful client projects. White papers include guidelines for writing effective Qstream questions, methods for conducting post-Qstream surveys, and tips for managing a successful rollout, including project planning templates.

Starter Services Components and Sample Timeline

